

uid2021

MARCH 14-17

JW Marriott Indianapolis

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UID wants to ensure the health and safety of each attendee is at the forefront of our minds. As a result, Conference attendees and staff will be expected to adhere to the City of Indianapolis and Marion County COVID-19 policies and procedures that are in place at the time of our 2021 University of Innovative Distribution. The hospitality industry has worked exceptionally hard during these past few months to ensure a safe and enjoyable in-person meeting experience.

Below, please find links and guidelines for the latest hotel, airline, city, and county procedures.

JW MARRIOTT INDIANAPOLIS PROCEDURES:



The JW Marriott Indianapolis will follow all city and county procedures as well as [Marriott's Commitment to Cleanliness](#).

In response to current circumstances surrounding the COVID-19 pandemic, the JW Marriott Indianapolis has implemented a variety of new protocols and elevated practices, keeping with their high standards of cleanliness and luxury service. In this ever-changing environment, the hotel will continue to post [updates to their website](#) regarding any changes to their policies. The JW Marriott Indianapolis will also follow these event specific guidelines:

SOCIAL DISTANCING MEASURES & CONTACTLESS EXPERIENCE:

- Signage throughout the hotel to remind guests to maintain social distancing, occupancy limits, and seating capacity reductions in restaurants in compliance with local and state mandates, and partitions installed at front desks and food and beverage service lines.
- Mobile check-in and key service requests are delivered right to your door via Marriott Bonvoy mobile app.
 - Valet service and self-parking is currently available on-site.

ENHANCED CLEANING PROTOCOLS & HOUSEKEEPING SERVICE:

- **Enhanced Public Space Cleaning:** The hotel has increased the frequency of cleaning and disinfection, particularly in areas with high traffic including restrooms, elevators, and escalators. They are also providing more hand sanitizing stations in public spaces.
- **Personal Protective Equipment (PPE):** Staff members will wear PPE (face coverings, gloves, etc.) based on the activities they are performing and based on direction by the local authorities. Guests are required to wear personal face coverings in public per local ordinance.
- Every guest room is thoroughly cleaned and disinfected prior to your arrival. During your stay, the hotel will only provide housekeeping upon request.

AIRLINE PROCEDURES:

- [Allegiant Air](#)
- [American Airlines](#)
- [Delta](#)
- [Frontier](#)
- [Southwest](#)
- [Spirit](#)
- [United Airlines](#)

LOCAL AIRPORT PROCEDURES:

[Indianapolis International Airport](#)



LOCAL COUNTY & CITY PROCEDURES:

- [Marion County](#)
- [Indianapolis, IN](#)

